# Cerebral Palsy Alliance cuts invoice processing time in half with RapidP2P

See how Cerebral Palsy Alliance simplified accounts payable for business managers, improved real-time visibility for Finance and modernised vendor onboarding with RapidP2P and TechnologyOne.



EFFICIENCY Leaders

Cerebral Palsy ALLIANCE

**CUSTOMER**
Cerebral Palsy Alliance

**INDUSTRY**
Not-For-Profit

**LOCATION**
Ryde, NSW, Australia

**EMPLOYEES**
2,500+

**ERP**
TechnologyOne

**ANNUAL REVENUE**
Approx. $240M AUD

**WEBSITE**
cerebralpalsy.org.au

**SCOPE OF WORK**

- RapidP2P Accounts Payable Automation
- Integration with ERP (TechnologyOne)
- Real-time Invoice Visibility
- RapidP2P Vendor Onboarding
- Compliance and Workflow Control

OVERVIEW

# About Cerebral Palsy Alliance

Cerebral Palsy Alliance (CPA) provides life-changing support and services for people living with cerebral palsy and related conditions. With over 2,500 employees and annual revenue of approximately $240 million, CPA operates at significant scale with complex financial workflows across multiple cost centres.

To better manage growing invoice volumes and improve visibility over invoice status, CPA implemented RapidP2P. The result is a more efficient, transparent and controlled accounts payable process that supports both Finance and business managers across the organisation.

THE CHALLENGE

# Growing invoice volumes were putting pressure on a manual AP process

CPA's previous accounts payable process relied heavily on email and manual handoffs. Invoices were sent directly to managers, who coded and approved them before passing them on to the finance team.

This lack of visibility made it difficult for accounts payable to track invoice status, follow up in time or ensure timely payments. CPA needed a process that would simplify invoice handling for business managers, provide real-time oversight to Finance and bring greater consistency across cost centres.

**Manual handoffs**
Invoices moved between managers and Finance through email-based processes.

**Limited visibility**
Accounts payable had difficulty seeing where invoices were in the process.

**Approval follow-up**
Finance needed to follow up manually to keep invoices moving.

**Inconsistent processes**
CPA needed a more consistent approach across multiple cost centres.

> "RapidP2P has made the whole process so much easier for our business managers. They just open their email, click a link, review the invoice and submit. The feedback has been overwhelmingly positive."
>
> — Rachel Flinders, Senior Accountant

THE SOLUTION

## A centralised AP process with simpler approvals and vendor onboarding

CPA deployed RapidP2P's Accounts Payable Automation module to centralise invoice processing and improve visibility across the accounts payable workflow. Invoices now enter the system through a single channel and are visible to the accounts team from the beginning of the process. RapidP2P tracks each stage of the workflow, flags issues requiring attention and allows business managers to review and approve invoices with just a few clicks.

Vendor onboarding was also modernised with RapidP2P. Instead of relying on back-and-forth emails, vendors submit their information through a guided digital form, including proof of bank details, helping streamline vendor creation and reduce administrative effort.

01 **Capture invoices centrally**
Invoices enter through a single channel and become visible to the accounts team.

02 **Route coding and approvals**
Invoices move through a structured workflow for review, coding and approval.

03 **Give managers an easier approval process**
Business managers can open the request, review the invoice and submit their response with a few clicks.

04 **Track status and issues**
Finance gains real-time visibility over invoice progress, outstanding actions and issues.

05 **Digitise vendor onboarding**
Vendors submit required information through a guided digital onboarding process.

THE RESULTS

# Faster processing, better visibility and greater control

Cerebral Palsy Alliance now operates a more streamlined and well-controlled accounts payable process. Invoice processing that previously took a full day can now be completed in around half the time, with fewer delays and missed approvals.

Business managers have a simpler approval experience, while Finance benefits from real-time visibility, automated checks and full traceability. Vendor onboarding has also improved, with vendors submitting information through a guided process that reduces back-and-forth communication.

PROCESSING TIME REDUCED

**½ day**

**What changed**
RapidP2P gave CPA a more visible and controlled AP process while making everyday invoice approvals easier for managers across the organisation.

## Half the time

**Faster invoice processing**
Work that previously took a full day can now be completed in around half the time.

## Real-time visibility

**Clearer oversight for Finance**
Finance can see invoice status and outstanding actions as they happen.

## Better control

**Improved traceability**
Workflow tracking, automated checks and approval history provide stronger oversight across AP.

## Easier onboarding

**A simpler process for vendors**
Vendors submit information through a guided digital process, reducing manual follow-up.



Easier approvals across the organisation. Business managers have a simpler approval experience, while Finance gains greater visibility, control and traceability across the entire process.

> “It used to take a full day to process invoices. Now we can finish the work in half that time. The system gives us better visibility, better control and helps our AP team resolve issues faster.”

**Robin Hint**
Coordinator of Financial Services, Moorabool Shire Council

# Could RapidP2P free more capacity in your finance team?

See how RapidP2P Accounts Payable Automation can reduce manual invoice processing and improve visibility across accounts payable.

Book A Demo

